Department of Computer Science
Memorial University of Newfoundland
St. John's, NL   Canada   A1B 3X5

October 14, 2015

Mammoths R' Us Inc
1551 Delorean Boulevard
Casper, WY
USA 11542

Dear Sirs;

My name is Todd Wareham and I am a faculty member in the Department of Biochemistry here at Memorial University of Newfoundland. I am writing to you today concerning an unfortunate defect (or is is a feature?) in your latest product line, the MRU Easy-Clone Mammoth Maker 9000. After adding the ingredients listed under protocol 115A/7 and waiting for the *Done* light to turn green (which took four hours instead of the two stated in the user's guide), I was surprised by the appearance of four African elephants (full-grown) in the output hopper instead of the single Siberian Mammoth (infant) promised. Suffice it to say, my lab is in shambles due to the unexpected arrivals (which were, incidentally, far from the promised docility in temperament). I have enclosed the electronic cloning-activity transcript for your examination. Might you please tell me what I did wrong? If I did nothing wrong, might you please (1) reimburse the reconstruction expenses for my lab (see enclosed itemized list) and (2) tell me the correct procedure for obtaining the requested Siberian Mammoth (infant)?

Many thanks for your help in this. Should you have any further questions about or require elaborations on points I have raised above, please do not hesitate to contact me at 864-4601 (office), 368-1117 (home), or by e-mail at `harold@mun.ca`.

Sincerely,

Todd Wareham